

Nicholas Alonso

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WORK EXPERIENCE

Dollar Tree

September 2023 – December 2024

Assistant Manager

Homestead, FL

- Successfully lead a team of people to maximize sales and ensure high customer satisfaction on a daily basis.
- Mentored and coached new hires, providing ongoing support and guidance to accelerate their integration into the team.
- Assisted in multiple successful store conversions in collaboration with various levels of senior management and 3rd party teams.
- Supported team members in setting and achieving individual development goals, leading to increased job satisfaction and retention.

Electrical Services Unlimited

May 2021 - December 2022

Electrician's Helper

Homestead, FL

- Supported the completion of multiple, time-sensitive commercial projects.
- Prepared job sites by removing obstacles, covering floors, and ensuring a safe work environment, leading to increased efficiency, productivity, and safety.
- Ensured safety and code compliance by conducting tests and inspections to ensure proper electrical functioning.
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EDUCATION

Florida State University

January 2025

BA Information Technology

Tallahassee, FL

- Current GPA: 3.4
- Expected Graduation Date: May 2027

Miami Dade College

February 2023 - July 2024

AA Computer Science

Homestead, FL

- GPA: 3.4
- Dean's List, Fall 2022
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PROFESSIONAL CERTIFICATIONS

- **CompTIA A+**
Verification: KDKRH1NQG1VE13GS
- **CompTIA Security+**
Verification: WF98ZSLQLM11QJCQ
- **Candidate ID:** COMP001022176777

January 2023

June 2023

SKILLS

Technical skills: Experienced with hardware/software troubleshooting, network configuration, Windows & Linux administration, virtualization (ESXI, Proxmox, Docker, LXC), server management, etc.